OA2021-00349 - Occurrence Details

Occurrence

Logged date	7/23/2021 1:22:05 PM
Status	Approved for release
Occurrence class	Serious incident
Highest injury	Nil
Occurrence date	1/27/2021 12:00:00 AM
Occurrence time	11:30:00
	Section 21 (2) of the Transport Safety Investigation Act 2003 (TSI Act) empowers the ATSB to discontinue an investigation into a transport safety matter at any time. Section 21 (3) of the TSI Act requires the ATSB to publish a statement setting out the reasons for discontinuing an investigation. The statement is published as a report in accordance with section 25 of the TSI Act, capturing information from the investigation up to the time of discontinuance.
	Overview of the investigation:
	On 29 January 2021, the ATSB commenced an investigation into an incorrect configuration involving a Boeing 737-300 SF aircraft, registered VH-XMO, which occurred during final approach at Sydney Airport, New South Wales, on 27 January 2021. During the approach, the crew received a 'TOO LOW GEAR' warning from the aircraft's ground proximity warning system (GPWS). The crew immediately conducted a go-around and conducted a second approach, landing without further incident.
	The aircraft was being operated by Express Freighters Australia on a scheduled freight flight at night from Melbourne, Victoria, to Sydney. The captain was the pilot flying and the first officer was the pilot monitoring. Air traffic control (ATC) cancelled speed restrictions and requested the crew conduct the RIVET THREE standard instrument arrival (STAR) to runway 16R. While the crew were conducting the STAR, ATC commenced providing vectoring to the crew, which had the effect of track shortening the approach and the aircraft intercepted the approach track between the initial and final approach fixes on the runway 16R instrument landing system approach. The vectoring also meant the aircraft intercepted the final approach track at a lower altitude than normally expected for the STAR. Combined with the speed intervention, the vectoring compressed the time, altitude, and track distance available for the crew to configure the aircraft for landing.
	The crew attempted to program waypoints into the aircraft flight management computer after receiving the vectoring instructions from ATC. The first officer incorrectly programmed one of these waypoints, and this required multiple attempts to correct. The captain also became confused about an autopilot mode change. These concerns and distractions were resolved by the crew, however the captain later reflected that this may have affected their ability to 'stay ahead of the aircraft'.

Public summary

Conditions during the approach included scattered cloud and rain, and the crew planned to conduct the approach using low visibility procedures. This required the captain to transition their attention during the approach to primarily outside the aircraft, and to make 'environmental callouts' about the observed conditions. The first officer perceived the captain made many comments about the conditions.

The crew had planned to conduct the approach to land at Sydney using noise abatement procedures. These procedures required the crew extend the landing gear at 2,000 ft, then extend flaps and reduce the airspeed before completing the landing checklist. Operating procedures also required the crew to configure the aircraft for landing prior to 1,000 ft in instrument meteorological conditions (which were applicable on the occurrence flight).

Both pilots recalled that it was typical to extend the landing gear at about 2,500 ft, after which they would then conduct other steps to configure the aircraft. The captain recalled that they decided not to extend landing gear at 2,500 ft because they were conscious of not slowing down an aircraft behind them. The instructions provided by ATC had also indicated to the captain it was preferable to maintain speed during the approach. As the aircraft continued to descend, the crew did not extend the landing gear, set flap extension beyond flaps 5, or reduce the selected airspeed. Additionally, the crew did not complete the landing checklist. The airspeed remained at 180 kt throughout the approach, which was significantly greater than intended.

As part of the investigation, the ATSB:

- interviewed the flight crew
- analysed data from the aircraft's flight data recorder and quick access recorder
- reviewed recorded air traffic control audio and surveillance data
- reviewed information provided by the aircraft operator, including operational procedures.

During the investigation, the ATSB identified that:

- The captain did not use their normal height-related cue for extending the landing gear at 2,500 ft. As a result, the captain had to remember to extend the landing gear at a stage in the approach they would normally not expect to do so.
- Neither pilot detected that the airspeed was significantly greater than intended. This indicated that the pilots were experiencing a high workload and either not scanning their instruments effectively and/or had reduced awareness of the aircraft's position along the approach. The investigation did not determine the exact reason neither pilot identified the excessive airspeed.
- The crew had strong habits for completing steps during an approach in a sequential fashion after extending the landing gear. The pilots' normal cue for extending the landing flaps and reducing the airspeed was extending the landing gear. In turn, the subsequent steps in the procedures were normally the trigger for calling for the landing checklist. Because of these sequential cues, the crew's omission of selecting landing gear created a condition where they were much more likely to forget to conduct the landing checklist.
- When the aircraft descended through 500 ft, the GPWS generated a 'TOO LOW GEAR' alert. The system worked as designed and the crew immediately executed the missed

	approach/go-arou and the correct ex likelihood of any a	xecution of this p		
	Reasons for the d	liscontinuation:		
	Based on a review considered it was any systemic safe Consequently, the The evidence coll available to be us The ATSB will alsindicate a need to	unlikely that fur ety issues or imp e ATSB has disc lected during this ed in future inve so monitor for an	ther investigation cortant safety less continued this investigation re estigations or saf y similar occurre	n would identify sons. vestigation. emains fety studies. ences that may
Property damage	Unknown			
Property damage details				
Worst accident outcome	High capacity catastrophic accident			
Defence effectiveness	Limited			
Risk rating	High (500)			
ERC justification				
TSI reportable	Immediately reportable			
Craumd injuries	Fatal	Serious	Minor	Total
Ground injuries	0	0	0	0

Location

Location	near Sydney Aerodrome
Latitude	-33.94620000
Longitude	151.17720000
State	NSW
Country	Australia

Aircraft

Registration	VH-XMO
Туре	Aeroplane
Manufacturer	THE BOEING COMPANY
Model	737-376
Engine type	Turbofan
Engine manufacturer	CFM INTERNATIONAL, S.A.
Engine model	CFM56-3C-1
Number of engines	2
Landing gear type	Tricycle - Retractable
Fuel type	Kerosene
Year of manufacture	1987
Amateur built	
Maximum takeoff weight (kg)	61236
ELT Type	
ELT Fitted	
ELT Activated	

Airspace

Controlling agency	Aust Civil
ATS service type	Surveillance
ATS position	Approach
Airspace class	С
Airspace type	CTR

Operation

Registration	VH-XMO
Operator	Section 22
Flight number	Section 22
Related runway	
Phase of flight	Approach
PIC status	Employee
Pilot flying role	Pilot in command
Departure aerodrome	Melbourne Aerodrome [YMML]
Destination aerodrome	Sydney Aerodrome [YSSY]
Actual landing	
Aerodrome proximity	Off aerodrome < 10 km
Operation type	Air Transport High Capacity
Operation subtype	Freight - (Air Transport High Capacity)
Activity group	Commercial air transport
Activity type	Scheduled
Activity subtype	Scheduled freight only
Flight rules	IFR
Flight conditions	IMC
Altitude type	AMSL (above mean sea level - ft)
Altitude	Exactly
Exact altitude	800
Other information	

Occurrence category

Registration	VH-XMO
Level 1	Operational Operational Consequential Events
	Aircraft control Ground proximity alerts / warnings Missed approach / Go-around
	Incorrect configuration NO 3RD LEVEL Missed approach / Goaround

Damage level and injuries

Registration	VH-XMO			
Injury level	Fatal	Serious	Minor	Total
Crew				2
Passengers		9		
Aircraft damage level	Nil	P		ž.
Post impact fire				
Damage description				

Weather and environment

Cloud cover	
Visibility (km)	
Light conditions	Night (unknown)
Wind direction	
Average wind speed (kts)	
Cloud base (ft)	
Visibility reduced by	
Turbulence conditions	
Icing conditions	
Precipitation type	
Precipitation intensity	
QNH	
Outside temperature	
Light and variable (windspeed)	No
Maximum wind speed (gust)	0
Dew point	
CAVOK	
Effective cloud ceiling	
Weather phenomena	

Safety factor

Level 1	
Level 2	
Level 3	